

CONNECTING THROUGH CHOICE

November 2022
Volume 1, Issue 1



Message from our President

I acknowledge the traditional owners of the lands and seas where Glasser Australia (GA) members live, work, play and connect, I pay my respects to elders' past, present and future. I am proud to share these amazing lands and seas with the oldest living culture on earth.

It is with great pleasure that the GA Board re-introduces the Quarterly Newsletter, with a twofold aim, firstly, keeping our members up to date on what is happening in the organisation and secondly, sharing members ideas, successes, and new ventures.

The question the GA Board keeps front and centre is, "***What constitutes an inspiring leader?***" We know that inspiring leaders use the language of "We" not "I". They display humility and have a genuine interest in developing the capacity of others, they respect and seek feedback.

Research has identified the quality of humility as a strong predictor for effective **leadership**. **Humility** is about having the ability to minimise status or position differences, genuinely putting the needs of others first. Inspiring leaders have the ability to turn the big ideas into executable plans, whilst keeping others enthusiastically engaged.

Inspiring leaders have self-awareness, they are able to manage their emotions, as well as being aware of how others are feeling. They act with integrity, have strong values, beliefs and ethics that inspire others to follow. Inspiring leaders are committed to the journey more than just getting to the destination. They know how to face adversity with confidence and look for the opportunity in every situation. They think in abundance!

GA Board has focussed on the attributes outlined above when considering the notion that we are living in unprecedented times from a personal, professional, broader community and global perspective. We acknowledge the challenges and distress that many of our members, families and broader communities have endured as a result of the ongoing devastating natural disasters, the ongoing impact of COVID-19 as new variants emerge, and the growing pressures related to rising costs of living.

Living in unprecedented times poses many challenges for GA as an organisation and it is the role of a responsible board to ensure that the organisation remains sustainable; this is a key requirement of the Australian Charities and Not-for-profit Commission (ACNC). To this end the GA Board has aimed to act with integrity, hold our strong values, and beliefs based on Dr William Glasser's work to take a considered approach regarding the increase in both participant fees and trainer income. It must be noted that it has been seven years since fees have been increased.

The GA Board is currently working on a collaborative and respectful approach endeavouring to meet the needs of members and the organisation based on feedback, with the understanding that we will never please all of the people all of the time. But we can all express our views in a respectful and connecting manner.



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Conference Week 25th Sept—2nd Oct 2022

Pre-conference Faculty Training

Glasser Australia (GA) Board extends a vote of congratulations, to the participants who engaged in Faculty Training prior to the conference, to the GA Administration Officer Paula Baxter, Training Officer Sue Berry and Maureen Sansom Board Director for the training organisation, management, and hospitality, and most importantly to the dedicated faculty trainers.

5 participants completed Choice Theory®, Reality Therapy® and Lead Management training to Certification level.

2 participants completed Advanced Training

4 participants completed the Training Phase leading to Basic Intensive Instructor level

Susan Berry, Susan Fleming, and Maureen Sansom also conducted a successful “Choices for the Common Good” workshop to open the 2022 Conference.

2022 GA Conference

Thank you to the 110 delegates who attended the Glasser Australia 2022 Conference: ‘Exploring the Freedom of Choice’. It certainly was a mental health and wellbeing conference like no other!

The Conference Feedback acknowledged the high calibre and relevance of the keynote speakers; Dr Helen Street (The Positive Schools’ Initiative), Dr Cathy Kezelman (Blue Knot Foundation National Centre of Excellence for Complex Trauma), GA Snr. Faculty Members; Ms Judy Hatswell and Mr Ivan Honey. The common thread throughout keynote presentations highlighted the link between connected quality relationships and mental wellbeing.

GA thanks the experienced and knowledgeable workshops presenters who presented Choice Theory®, Reality Therapy® and Lead Management teaching and learning tools and strategies; Cathy O’Toole, Roxanne Grey, Ivan Honey, Helen Street, Steve Dowlan, Mary Ellen Davis, David Davis, Louise Baxter, Mercedes Taaffe-Cooper, Christine Duffield, Rob Stones, Denise Landers, Sue Berry, Gwen Sands, Callum Gibbs, Kalikamurti Suich, Garry Garnaut, Sylvia Habel, Max Greive Sarah Rudling, Jodie Paterson, Susan Fleming and Maureen Sansom.

The GA Conference Committee is grateful to everyone involved with the conference behind the scenes, Ariki for his photography and filming, the stall holders, and the venue staff. The conference was certainly a very enjoyable and connecting experience for everyone. GA looks forward to the next National Conference to be held in Sydney on 28 & 29th Sept. 2024, all offers of assistance are welcomed.

GA Annual General Meeting (AGM) 30th September 2022

GA acknowledged and thanked retiring Board Directors Sue Berry (Training Officer), Roxanne Grey (Marketing/Public Relations Officer) and Kalikamurti Suich (GA’s representative on the WGI board) for their valued contribution over many years. GA welcomes Bec Lane to the GA Board and Jane Newman, who will take on the role of GA’s representative on the WGI board in December 2022. GA also thanks the members who attended both in person and via Zoom.

GA Faculty Day - 2nd Oct. ’22

The GA Board provided an excellent opportunity for meaningful curious conversations focussed on the following questions led by Cathy O’Toole: Where is GA now? Where does GA want to go? How will GA know we are there? The feedback from this activity is being considered by the Board and will be shared with faculty when completed and prioritised.

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Conference, Coolangatta 2022



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Glasser Quality Schools

It has been an absolute pleasure to work with Bette Blance and Susan Fleming this past year as we 'pooled our knowledge and understanding' to create documents we believe will help schools know what co-verifiers could see in a school that wants to be declared as a Glasser Quality School. Creating those documents with Bette and Susan was a wonderful experience and I hope the documents we have created are useful. Working with these two amazing educators also gave me the opportunity to 'cement' in my mind what a Glasser Quality School is.

When Aminta Miller, Bette and I visited Mudgeeraba State Special School in September we very quickly realised how hard the school community had worked to learn Choice Theory/Reality Therapy/Lead Management and the outstanding job they had done to implement Dr Glasser's ideas into their community. The staff had found very creative ways to teach Choice Theory to the children, which was a delight to witness.

I have just come back from visiting Sunshine Beach State School who, I am also delighted to say, easily demonstrated what a Glasser Quality School looks like, sounds like and, just as importantly, feels like. Sunshine Beach was the first Glasser Quality School in Australia and was actually co-verified by Dr Glasser himself on one of his visits to Australia. What a wonderful experience that must have been. Susan Fleming and I were 'on site' during the 2-day re-co-verification process and Bette Blance was able to 'zoom' in from her home in Morrinsville, New Zealand. The three of us were able to see how hard the school community had worked to implement Dr Glasser's ideas and experience the joyful community that is Sunshine Beach State School. Isn't it amazing to know that Bette got that sense of joy via zoom?

Being involved in my second co-verification of a Glasser Quality School in as many months and creating policy and procedure documents has been a steep learning curve for me. I've certainly added some more pictures to my Quality World and urge any school that is interested in finding out what being declared as a Glasser Quality School here in Australia involves to get in touch, so we can 'share our pictures'. I'd also encourage anyone who believes they have the skills and knowledge to become part of a co-verifying team to contact me as I know there are many schools in Australia that could declare themselves as a Glasser Quality School.

Congratulations to Mudgeeraba Special School who have been recognised as a Glasser Quality School. Congratulations also goes to Sunshine Beach State School for retaining there Glasser Quality School status. Sunshine Beach was the first Glasser Quality School in Australia.

For more information on the procedures and policies regarding Glasser Quality Schools please email: Christine Duffield:

christine.dfuffield57@gmail.com or

visit our website :

<https://glasseraustralia.com.au/quality-school-resource/>



Mudgeeraba Special School

Sunshine Beach State School

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Training News

Training for 2022/2023

2022

- 17,18 Nov & 1,2 Dec - North Kellyville, NSW - Judy Hatswell (BIT-C)
- 17,18 & 24,25 November - Wollondily Public School, NSW - Sarah Rudling (BIT-C)
- 21,28,29,30 November - Strathfield South High School, NSW - Judy Hatswell (BIT-C)
- 22-25 November - West Pennant Hills, NSW - Judy Hatswell (BIT-O)
- 5 - 8 December - Bunyip Blue Gum Counselling, NSW - Mark Burnard (BIT-C)
- 5 - 8 December - Mulwaree High School, NSW - Sarah Rudling (BIT-C)
- 6 - 9 December - Rooty Hill High School, NSW - Judy Hatswell (BIT-C)
- 6,7 & 12,13 December - Edmondson Park Public School - Gwen Sands (BIT-C)
- 8,9 & 14,15 December - Edmondson Park Public School - Gwen Sands (BIT-C)
- 12 - 15 December - Bunyip Blue Gum Counselling, NSW - Mark Burnard (BIT-O)
- 12- 15 December - Mulwaree High School, NSW - Sarah Rudling (BIT-C)
- 15,16 - 19,20 December - Nundah, Qld - Jane Newman (BIT-O)

2023

- 20-23 February - Everton Park State School - Rob Stones (AIT/Certification)
- 7-10 March - Falconbridge - Mark Burnard (BIT-C)
- 27-0 March - Nundah State School - Rob Stones (AIT-O)
- 18-21 April - Nundah State School - Rob Stones (AIT-O)
- 16-19 May - Falconbridge - Mark Burnard (BIT-C)

We are planning to hold a Certification Training early 2023. Please let us know if you are interested or have anybody in your Advanced Practicum groups that would be interested so we can organise an appropriate Faculty Trainer.

For more information on training please visit our website:

<https://glasseraustralia.com.au/events-list/>

Memberships

It time to renew your Memberships!

Memberships are due by 31st December 2022.

Memberships run from 1 January—31 December 2023 .

To renew your membership please follow this link.

[Membership Levels | Glasser Australia](#)



BIIT, Certification and AIT Training, Coolangatta, Qld

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Statement of Strategic Intent 2021 – 2023

Reviewed 25 May 2022

Purpose

To build a better world through quality relationships.

Guiding Principles

Accepting, Negotiating, Listening, Encouraging, Respecting, Supporting & Trusting

Strategic Pillars	Collaborate, Lead & Influence	Governance	Support Training and Faculty Growth
Aspiration	Glasser Australia will utilise our strategic pillars to promote quality training and enhance relationships with members, strategic partners, and wider communities.		
Strategic Activities	<ul style="list-style-type: none">• Grow quality relationships with members.• Clarify Glasser Australia's place.• Demonstrate credibility through a content marketing strategy.• Grow revenue.	<ul style="list-style-type: none">• Develop a lead management aligned governance structure to meet organisational, legal and ACNC requirements.• Ensure compliance with ACNC.• Produce an Annual Report.	<ul style="list-style-type: none">• Develop flexible learning options.• Engage faculty in professional development opportunities.• Promote Glasser Quality Schools accreditation program.• Manage access to training programs in collaboration with trainers.



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2024 CONFERENCE

Sydney, Australia
28 - 29 September 2024

PLEASE SCAN QR CODE
TO REGISTER YOUR INTEREST

www.glasseraustralia.com.au