### LM Role Play: "Late for Work"

#### The scenario...

Jim works as a driver in your delivery business. The first deliveries must leave the property at 8 am and Jim is frequently 5 or 10 minutes late for work. This impacts on other staff because someone is asked to take his place for the first delivery.

You have asked Jim to meet with you.

- Jim has worked for you for two years
- The problem is getting worse
- Other staff have complained to you about Jim's lateness and the difficulties it causes for them in completing their own duties

#### You do not know

- Jim's wife has been ill
- He is experiencing money difficulties
- He has two children to take to school in the morning.

#### **Extra information:**

The start time has been clearly communicated to staff. Jim is aware of the time the deliveries must leave.

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